



# Sentinel Protection Installer Version 7.6.8 – Release Notes

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This document contains information on new features, supported/unsupported platforms, and known issues in Sentinel™ Protection Installer version 7.6.8 release.

## Product Overview

Sentinel Protection Installer is an integrated installer of the Sentinel System Driver, Sentinel Security Runtime, Sentinel Protection Server, and Sentinel Keys Server.

Sentinel Protection Installer 7.6.8 supports following versions of its components:

Component	Version Supported
Sentinel System Driver	7.5.9
Sentinel Security Runtime	1.0.1
Sentinel Protection Server	7.6.4.0
Sentinel Keys Server	1.3.5.0

## Platforms Supported

This installer can be run on Microsoft Windows XP(32-bit and 64-bit), Windows Server 2003(32-bit and 64-bit), Windows Vista(32-bit and 64-bit), Windows Server 2008(32-bit and 64-bit), Windows Server 2008 R2 (64-bit), Windows 7 (32-bit and 64-bit), Windows 8 (32-bit and 64-bit), Windows Server 2012 (64-bit), and Windows 8.1 (32-bit and 64-bit).

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**Note:** For information on the platforms supported by Sentinel Protection Installer components, refer to the *Sentinel Protection Installer ReadMe*.

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## Enhancements and Problems Corrected in This Release

The following are the enhancements and fixes in this release:

- Sentinel System Driver and Sentinel Protection Installer support installation when Application Compatibility Engine is turned off.
- Support of Java 7 and 8 has been provided in Sentinel Protection Server.

## Known Issues

- Standard users cannot uninstall Sentinel Protection Installer from the Control Panel using the **Uninstall** option on Windows Server 2008, Windows Server 2008 R2, Windows Vista, Windows 7, Windows 8, Windows Server 2012, and Windows 8.1 systems. It is recommended that the standard users should select **Change** and subsequently select **Remove** from **Program Maintenance** dialog of Sentinel Protection Installer to perform uninstallation on Windows Server 2008, Windows Server 2008 R2, Windows Vista, and Windows 7, Windows 8, Windows Server 2012, and Windows 8.1 systems.
- On Windows Server 2008 R2 and Windows 7, the **Program Compatibility Assistant** dialog box may appear when you exit the driver configuration program (*SetupSysDriver.exe*). Click **This program installed correctly** to prevent the dialog box from appearing in the future.

If you are linking the driver configuration program to your own installer, we recommend renaming the application and the manifest file to prevent the **Program Compatibility Assistant** dialog box from appearing. For example, you can rename the application and the manifest file to *CfgSysDriver.exe* and *CfgSysDriver.exe.manifest*.

## Removed Platform Support

The Sentinel Protection Installer no longer supports Sentinel Protection Server on the following platforms:

- Windows 98
- Windows ME

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**Note:** Sentinel Protection Installer 7.5.0 is the last release that supports Sentinel Protection Server on Windows 98 and Windows ME.

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## Contacting Technical Support

If you have questions, need additional assistance, or encounter a problem, please contact Technical Support using the options provided below:

Contact Method	Contact Information
Address	SafeNet, Inc. 4690 Millennium Drive Belcamp, Maryland 21017 USA
Phone	United States: 1-800-545-6608
	International- 1-410-931-7520
Email	support@safenet-inc.com
Support and Downloads	<a href="http://www.safenet-inc.com/Support">www.safenet-inc.com/Support</a> Provides access to the SafeNet Knowledge Base and quick downloads for various products.
Technical Support Customer Portal	<a href="https://serviceportal.safenet-inc.com">https://serviceportal.safenet-inc.com</a> Existing customers with a Technical Support Customer Portal account can log in to manage incidents, get the latest software upgrades, and access the SafeNet Knowledge Base.

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